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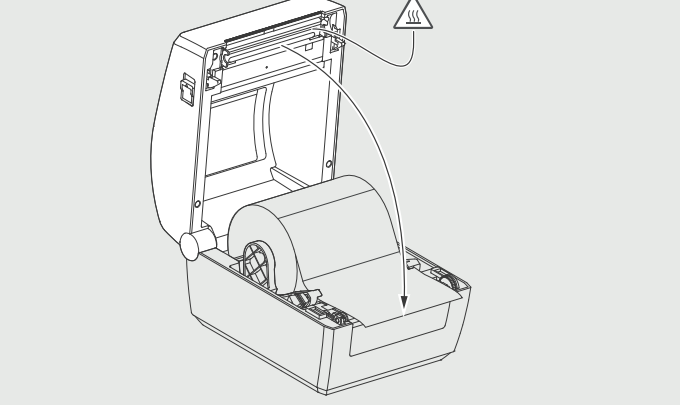
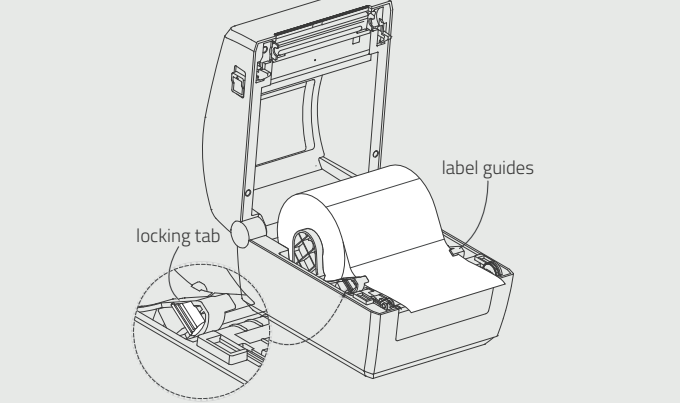
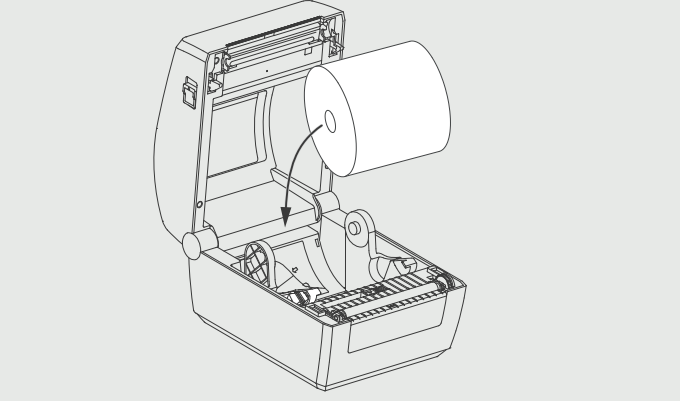
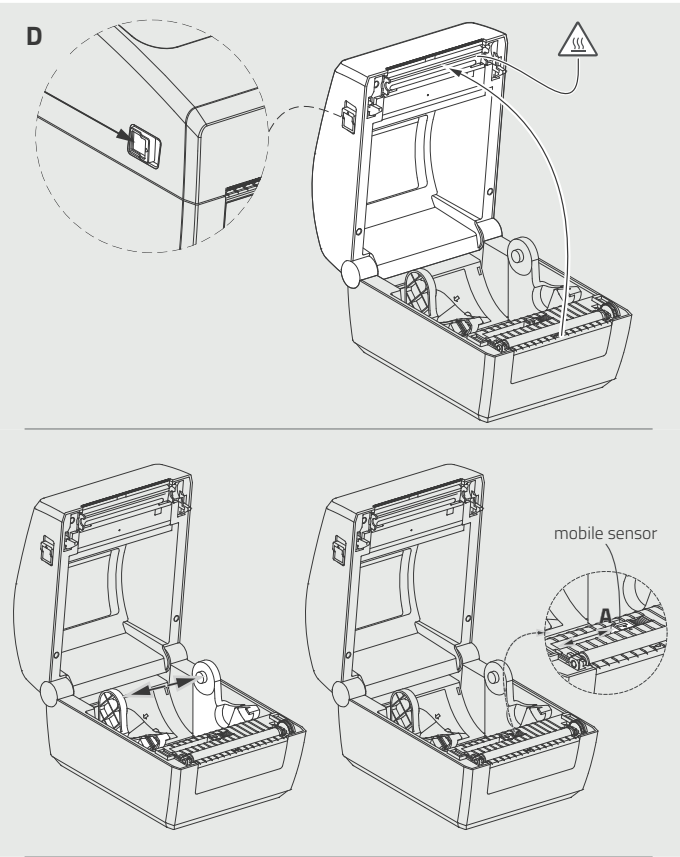
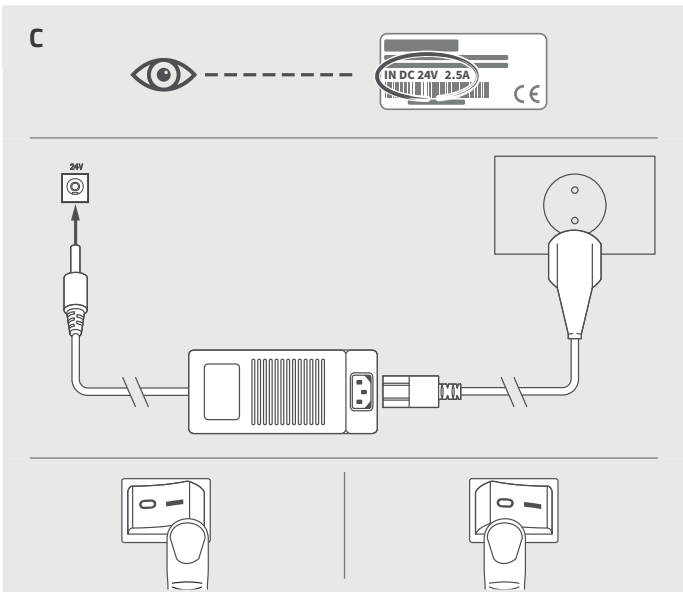
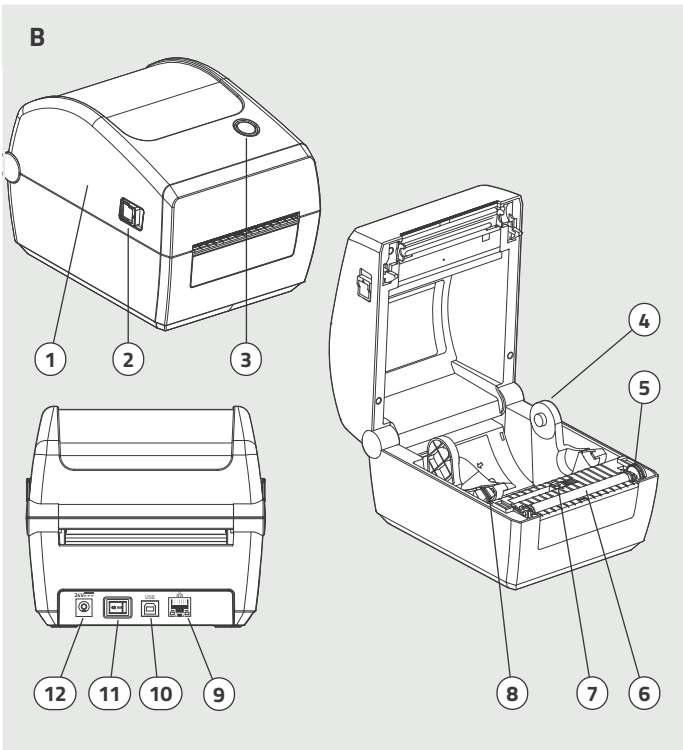
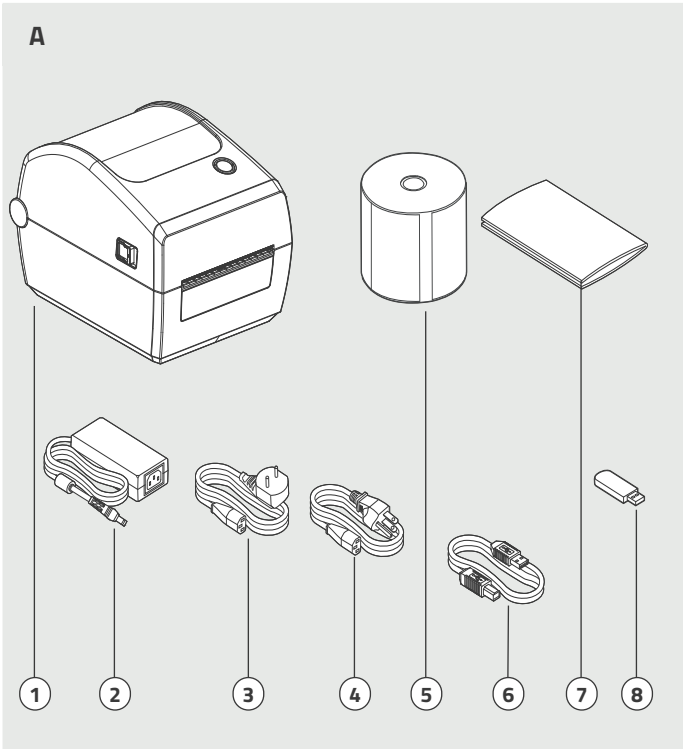
Quick start guide

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CUSTOM
EMPOWERING BUSINESS TRANSACTIONS



ENGLISH

A BOX CONTENT

1. Device
2. Power supply adapter
3. EU market AC power cord
4. US market AC power cord
5. Paper roll
6. USB cable
7. Documentation (quick start guide)
8. USB flash disk

B DEVICE DESCRIPTION

1. Cover
2. Cover open levers
3. Feed key with status LED
4. Moveable roll holders
5. Cover open sensor
6. Platen roller
7. Moveable sensor
8. Locking tab
9. Ethernet port
10. Usb port (type b)
11. ON/OFF key
12. Power supply port

C SWITCH THE DEVICE ON/OFF

- Use the type of electrical power supply indicated on the label.
- Connect the power adapter (supplied) to the device.
- Connect the power cord to the power supply adapter (choose the proper power cord among those provided).
- Plug the power cord into the socket outlet.
- Turn on the device by pressing the ON/OFF key. The status LED turn on and the device is ready. Turn off the device by pressing the ON/OFF key.

D LOADING PAPER

- Open the cover by pressing the two side opening levers in the direction indicated and lift the cover.
- Keep the roll holders open by pulling them as indicated to adjust the paper width and regulate the mobile sensor A to the desired position according to the type of paper used.
- Place the roll between roll holders.
- Make sure that the paper roll is tightly attached to the roll holders and press down the locking tab. Pull out the paper for a few centimeters.
- Close the cover until it snaps.

TECHNICAL SPECIFICATION

PAPER

Paper width	from 25.4 mm to 118 mm
Paper thickness	from 60 µm to 250 µm
External roll diameter	max. 127 mm

ELECTRICAL CHARACTERISTICS

Power supply	24 Vdc ± 10%
Medium consumption ⁽¹⁾	2.5 A
Typical consumption ⁽²⁾	4.3 A

ENVIRONMENTAL CONDITIONS

Operating temperature	from 5°C to 40°C
Relative humidity (RH)	from 25% to 85% (w/o condensation)

NOTES:

- (1) UL measurements.
(2) Referred to a standard CUSTOM receipt (L = 10 cm, density = 12.5% dots on).

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GENERAL SAFETY INFORMATION

CUSTOM S.p.A. declines all responsibility for accidents or damage to persons or property occurring as a result of tampering, structural or functional modifications, unsuitable or incorrect installations, environments not in keeping with the equipment's protection degree or with the required temperature and humidity conditions, failure to carry out maintenance and periodical inspections and poor repair work. Your attention is drawn to the following actions that could compromise the characteristics of the product:

- Read and retain the instructions which follow.
- Follow all indications and instructions given on the device.
- Make sure that the surface on which the device rests is stable. If it is not, the device could fall, seriously damaging it.
- Make sure that the device rests on a hard (non-padded) surface and that there is sufficient ventilation.
- Do not fix indissolubly the device or its accessories such as power supplies unless specifically provided in this manual.
- When positioning the device, make sure cables do not get damaged.
- [Only OEM equipment] The equipment must be installed in a kiosk or system that provides mechanical, electrical and fire protection.
- The mains power supply must comply with the rules in force in the Country where you intend to install the equipment.
- Make sure that there is an easily-accessible outlet with a capacity of no less than 10A closely to where the device is to be installed.
- Make sure the power cable provided with the appliance, or that you intend to use is suitable with the wall socket available in the system.
- Make sure the electrical system that supplies power to the device is equipped with a ground wire and is protected by a differential switch.
- Before any type of work is done on the machine, disconnect the power supply.
- Use the type of electrical power supply indicated on the device label.
- These devices are intended to be powered by a separately certified power module having an SELV, non-energy hazardous output. (IEC60950-1 second edition).
- [Only POS equipment] The energy to the equipment must be provided by power supply approved by CUSTOM S.p.A.
- Take care the operating temperature range of equipment and its ancillary components.
- Do not block the ventilation openings.
- Do not insert objects inside the device as this could cause short-circuiting or damage components that could jeopardize device functioning.
- Do not carry out repairs on the device yourself, except for the normal maintenance operations given in the user manual.
- The equipment must be accessible on these components only to trained, authorized personnel.
- Periodically perform scheduled maintenance on the device to avoid dirt build-up that could compromise the correct, safe operation of the unit.
- [Only device with thermal printer] Do not touch the head heating line with bare hands or metal objects. Do not perform any operation inside the device immediately after printing because the head and motor tend to become very hot.
- Use consumables approved by CUSTOM S.p.A.

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this unit not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complied with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

ISED Statement

This device complies with Innovation, Science and Economic Development licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference; and
(2) this device must accept any interference. Including interference that may cause undesired operation of the device.

Avis Innovation, Science et développement économique

Le présent appareil est conforme aux Innovation, Science et développement économique aux appareils radio exem pts de licence L'exploitation est autorisée aux deux conditions suivantes:
1) l'appareil ne doit pas produire de brouillage; et
2) l'utilisateur de l'appareil doit accepter brouillage radioélectrique subi meme si le brouillage est susceptible d'encompromettre le fonctionnement. mauvais fonctionnement de l'appareil.
CAN ICES-3 (B)/ CAN NMB-3 (B)

Radiation Exposure Statement:

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.



Download the user manual by scanning the QR code on the cover, for more information on product safety and conformity.